



HSBC Broking Services (Asia) Limited
Online Security Tips for accessing NetTrader



Content

- **Accessing NetTrader securely**
- **Protect your passwords**
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- **Important notes**



- **Avoid accessing your NetTrader account at public computers.**
- **Do not disclose your personal details, eg username, password and security code, to anyone.**
- **If you find any unusual pop-up screen or computer response is unusually slow, please do not input your personal details or account information and report to NetTrader Customer Service Hotline.**
- **Secure your wireless network by encrypting the information that you send through your network.**
- **Do not use hyperlinks to access NetTrader unless you are sure that they are from secured sources. Instead, enter the website address directly, such that you can avoid being brought to a fraud site.
Remember: HSBC Broking will never provide any hyperlink to the NetTrader logon page by emails or SMS.**
- **Always check the date/time of your last NetTrader session. This information is available on the welcome page when you logon to NetTrader.**
- **Do not let your browser remember your logon details for accessing NetTrader account.**
- **Always verify that the website you are visiting is genuine. Click the ‘padlock’ icon at the top of the page near the address bar to ensure that the identity of the website is certified as www.ebroking.hsbc.com.hk.**
- **Always exit by clicking the ‘Logoff’ button to ensure that you end each NetTrader session securely.
Remember: Closing the browser window does not ensure that your NetTrader session is terminated properly.**


- **Never share your password to anyone.**
- **Change your password on a regular basis (eg every month) and select password combination that are difficult to guess.**
- **New password should be different from your previous twelve passwords.**
- **Use different passwords for different websites and channels.**
- **Memorize your password and do not write it down.**

- We will send a system generated identification (“Registration UID”) and a system generated password (“Registration PIN”) to you. You will need this information for your NetTrader first time registration. To learn more about Registration UID and Registration PIN, please [click here](#).
- When you logon to NetTrader, your NetTrader account is protected by a combination of 1) a unique username; 2) a password; and 3) a second password or a one-time 6-digit password generated by your security device. To learn more about security device, please [click here](#).
- If you use the “dual password” mode to log on to NetTrader and wish to perform any trade-related activity or review your personal information, you will be prompted to input a one-time 6-digit password (“security code”) either received via short message service or generated by a security device. This aims to strengthen the identity authentication measures. Remember to update your mobile number registered with us as soon as possible if the number has changed. To learn more about security code, please [click here](#).
- You will receive email notifications when you performed the following activities successfully: 1) logon to NetTrader; or 2) change your passwords through NetTrader; or 3) any trade instruction placed by you through NetTrader. If the activity mentioned in the email notification is not performed by you, please contact our NetTrader Customer Service Hotline for assistance. Remember to update your email address registered with us as soon as possible if the email address has changed.

- **As a security measure, you will be automatically logged out of the NetTrader if you do not do anything on a page for a certain period of time. You should always close your NetTrader session when you have finished.**
- **To protect you and our systems, some of the oldest web browser versions will no longer be able to access NetTrader. Generally, the latest versions of a browser (such as Microsoft Internet Explorer, Google Chrome and Apple Safari) have the most up-to-date security features. If you are not using recent browser versions, please upgrade your browser to the latest version. You can search online for advice on how to do this.**

- **Everyone should be wary of online phishing scams. Phishing is an attempt by criminals to 'fish' for personal information such as security credentials, or to convince you to click on or open malicious files/links.**
- **No one at HSBC Broking Services (Asia) Limited or any of its wholly-owned subsidiaries, namely HSBC Broking Securities (Asia) Limited, HSBC Broking Futures (Asia) Limited and HSBC Broking Forex (Asia) Limited (collectively, “HSBC Broking”) will ever ask for your password.**
- **Always check SMS, email notification, statement and email message in NetTrader issued by HSBC Broking.**
- **Ensure your mobile number and email address registered with us are valid and updated.**
- **If you suspect any unusual activities in your account or receive any suspicious SMS/email/phone call asking you for your logon or personal details, please contact HSBC Broking’s NetTrader Customer Service Hotline at (852) 3989 8181. The hotline service hours are from 8.30am - 5.30pm Mondays - Fridays (except public holidays).**
- **For more information about online security, please go to “Online Security” at the bottom of the homepage of HSBC Broking’s public website: www.broking.hsbc.com.hk.**

(The information contained in this document will be updated from time to time and is for reference only. Should there be any discrepancy between the English and Chinese versions of this document, the English version shall prevail.)



滙豐金融服務(亞洲)有限公司

NetTrader「網上經紀」保安提示



目錄

- 以安全方式使用NetTrader「網上經紀」
- 保護您的密碼
- 我們的網上保安措施
- 重要事項



- 避免使用公用的電腦登入NetTrader「網上經紀」。
- 切勿將您的個人資料（例如用戶名稱、密碼和保安編碼等）給予任何人。
- 如果您發現任何不尋常的彈出式視窗或電腦反應異常緩慢，請勿輸入您的個人資料或戶口資料，並致電網上經紀客戶服務熱線通知我們。
- 注意無線網絡的安全，在透過網絡傳送資訊時加密資訊。
- 切勿使用超連結聯繫到NetTrader「網上經紀」網站，除非您確定該超連結是安全及真確的。請從您的瀏覽器直接輸入。這能避免您被引導至偽造網站。
注意：滙豐金融不會在電郵或短訊中提供任何前往NetTrader「網上經紀」登入頁面的超連結。
- 當登入NetTrader「網上經紀」後，請查閱上一次登入的時間和日期。此項資訊在NetTrader「網上經紀」的首頁提供。
- 不要讓瀏覽器儲存您的NetTrader「網上經紀」登入資訊。
- 您應經常核實網址的真確性。按下螢幕上方地址欄附近的「安全鎖」標誌，以確保NetTrader網上經紀網址的安全憑證為 www.ebroking.hsbc.com.hk。
- 當您完成使用NetTrader「網上經紀」後，應按「登出」以確保在安全的情況下離開NetTrader「網上經紀」網站。
注意：關閉瀏覽器視窗並不能確保您已經安全地離開NetTrader「網上經紀」網站。

- 切勿將您的密碼告訴任何人。
- 定期更改您的NetTrader「網上經紀」密碼（建議每個月更改一次）及選擇一個難以被人猜中的密碼。
- 設定新密碼時應選擇與以前十二次不同的密碼。
- 於不同的網頁及渠道應使用不同的密碼。
- 請默記您的私人密碼，不要寫下您的密碼。

- 我們將會郵寄一個由系統產生的用戶識別碼（“登記號碼”）及密碼（“登記密碼”）到閣下的通訊地址。您需要使用以上資料以完成NetTrader「網上經紀」的首次登記。請[按此](#)了解更多有關登記號碼及登記密碼的詳情。
- 您在登入NetTrader「網上經紀」時，您的NetTrader「網上經紀」受到獨有的1) 用戶名稱；2) 密碼；及3) 第二密碼或由保安編碼器產生的一次性六位密碼所保護。請[按此](#)了解更多有關保安編碼器的詳情。
- 當您選擇使用「雙重密碼」模式登入NetTrader「網上經紀」及進行交易相關的活動或查詢個人資料時，您需要輸入由保安編碼器所產生或透過系統以短訊發送到閣下手提電話的一次性六位密碼（“保安編碼”），以加強身份認證。如閣下已更改手提電話號碼，請務必盡快更新於本公司所登記的手提電話號碼。請[按此](#)了解更多有關保安編碼的詳情。
- 當您在NetTrader「網上經紀」成功執行以下活動後將會收到電郵提示：1) 登入NetTrader「網上經紀」；或 2) 在NetTrader「網上經紀」更改密碼；或 3) 透過NetTrader「網上經紀」發出交易指示。如您未曾執行電郵提示中提及的活動，請致電網上經紀客戶服務熱線與我們聯絡。如閣下已更改電郵地址，請務必盡快更新於本公司所登記的電郵地址。
- 基於安全考量，如果您一段時間在某個頁面都沒有進行任何操作，系統會自動登出NetTrader「網上經紀」。當您完成使用NetTrader「網上經紀」後，應該登出並關閉頁面。
- 我們一直致力確保您在使用NetTrader「網上經紀」時的安全。為此，我們將不再支援部份較舊的瀏覽器版本，以致無法正常瀏覽NetTrader「網上經紀」。一般而言，最新版本的瀏覽器（例如 Microsoft Internet Explorer, Google Chrome, Apple Safari）都支援最新的資訊保安技術。如果您還未安裝及使用最新版本的瀏覽器，請立即透過瀏覽器的網站進行版本更新。您可於網上搜尋相關操作說明。

- 所有人都應慎防網絡誘騙。網絡誘騙是犯罪分子的一種手段，旨在騙取安全認證資料等個人資料，或誘使點擊或打開惡意文件 / 連結。
- 無論在任何情況下，滙豐金融服務（亞洲）有限公司及其附屬公司，滙豐金融證券（亞洲）有限公司，滙豐金融期貨（亞洲）有限公司，滙豐金融外匯（亞洲）有限公司，統稱「滙豐金融」的職員絕不會向您查詢密碼。
- 經常查閱由滙豐金融發出的短訊、電郵提示、結單及NetTrader「網上經紀」內的電郵通知。
- 確保您在滙豐金融所登記的手提電話號碼及電郵地址為有效及最新。
- 如果您對所顯示的資料有任何懷疑或收到任何可疑短訊 / 電郵 / 電話查詢您的登入或個人資料，請立即致電網上經紀客戶服務熱線（852）3989 8181與我們的客戶服務主任聯絡。熱線服務時間為星期一至星期五（公眾假期除外）上午八時三十分至下午五時三十分。
- 有關更多網上保安資訊，請瀏覽滙豐金融網頁www.broking.hsbc.com.hk 內底部的「網上保安」。

（本文件的資料將不時更新及只供參考。中英文版本如有歧義，概以英文版本為準。）