

## **Welcome Offer for HSBC Customers – MultiTrip TravelSurance<sup>^</sup> Premium Discount on First Year and Wellcome Supermarket Cash Vouchers Offers (“Offers”)**

### **General Terms and Conditions**

1. The Offers (as set out in Clause 3 below) are provided by AXA General Insurance Hong Kong Limited (“AXA”).
2. The Offers are applicable to customers who apply for a MultiTrip TravelSurance policy with The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) between 2 August 2021 and 30 November 2021 (both days inclusive) via its Branch, Mobile Banking, Personal Internet Banking or Website (“Eligible Customer\*”), and the policy must be successfully issued by AXA on or before 31 December 2021 (“Eligible Policy”).
3. Subject to all the terms herein, Offers include:  
Offer 1: Each Eligible Policy will be entitled to 30% discount on the first year premium; and  
Offer 2: Each Eligible Policy will be entitled to Wellcome Supermarket Cash Vouchers (“Wellcome Vouchers”) at face value of HKD200.
4. The Wellcome Vouchers will be mailed to the Eligible Customer’s\* last known correspondence address of the relevant policy on AXA’s record by 31 March 2022 provided that the relevant MultiTrip TravelSurance policy must remain in force and effect at the time of mailing the Wellcome Vouchers.
5. The Wellcome Vouchers will not be replaced if lost or damaged.
6. The Wellcome Vouchers are provided by The Dairy Farm Company Limited (“Dairy Farm”) and subject to the terms and conditions stated in the Wellcome Vouchers. Neither HSBC nor AXA shall have any obligations or liabilities whatsoever in relation to any goods and/or service(s) provided by Dairy Farm. Any disputes arising from the vouchers shall be resolved between customers and Dairy Farm directly.
7. Customers who have withdrawn a previous application or cancelled an existing policy for the same MultiTrip TravelSurance within six months before the submission date of policy application will not be entitled to the Offers. The date appearing in AXA’s records will be conclusive as to the date on which the policy application was submitted, the previous application was withdrawn or the existing policy was cancelled.
8. The Offers are not exchangeable for cash and are not transferrable.
9. If the Eligible Customer\* is also entitled to the preferential offer(s) for HSBC staff in respect of the same insurance policy, HSBC and AXA reserve the right to provide only one of such offers to the customer, at HSBC’s and AXA’s discretion.
10. In case of any dispute arising from the Offers, the decision of HSBC and AXA shall be final and conclusive.
11. No person other than the Eligible Customer\*, HSBC and AXA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong SAR) to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
12. HSBC and AXA reserve the right to alter or terminate the Offers (in whole or in part) or amend the general terms and conditions at any time without prior notice.
13. These terms and conditions are governed by and construed in accordance with the Laws of Hong Kong SAR.

<sup>^</sup> MultiTrip TravelSurance provides coverage for an unlimited number of return trips from Hong Kong in a 12-month period starting from the effective date of coverage, subject to all the terms of the relevant policy. The maximum period of insurance for each trip is 100 days.

\* For online application, the customer means the person specified under “Applicant’s Personal Details” section of the online application form, and the customer must be in Hong Kong at the time of application. For application form submission, the customer means the person specified under “Personal data of applicant” section of the application form. The customer and the policyholder must be the same person and must be aged 18 or above.

For product details and related charges (if applicable), please refer to the relevant factsheets, brochures and policy wordings or contact our HSBC staff.

The general insurance policies are underwritten by **AXA General Insurance Hong Kong Limited (“AXA”)**, which is authorised and regulated by the Insurance Authority of the Hong Kong SAR. AXA will be responsible for providing your insurance coverage and handling claims under your policy. The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) is registered in accordance with the Insurance Ordinance (Cap. 41 of the Laws of Hong Kong SAR) as an insurance agent of AXA for distribution of general insurance products in the Hong Kong SAR. General insurance plans are products of AXA but not HSBC.

For monetary disputes arising between HSBC and you out of the selling process or processing of the related transaction by HSBC, HSBC will enter into a Financial Dispute Resolution Scheme process with you. On the other hand, for any disputes over the terms and conditions of your policy, AXA will resolve with you directly.

*Issued by The Hongkong and Shanghai Banking Corporation Limited and AXA General Insurance Hong Kong Limited*

## **Welcome Offer for HSBC Customers – Single Trip TravelSurance Premium Discount and Starbucks Gift Certificates Offers (“Offers”)**

### **General Terms and Conditions**

1. The Offers (as set out in Clause 3 below) are provided by AXA General Insurance Hong Kong Limited (“AXA”).
2. The Offers are applicable to customers who apply for a Single Trip TravelSurance policy choosing Asia Standard Plan or Worldwide Standard Plan (“Eligible Plan”) with The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) between 2 August 2021 and 30 November 2021 (both days inclusive) via its Branch, Mobile Banking, Personal Internet Banking, Website or ATM (“Eligible Customer\*”), and the policy must be successfully issued by AXA on or before 31 December 2021 (“Eligible Policy”).
3. Subject to all the terms herein, Offers include:  
Offer 1: Each Eligible Policy will be entitled to 15% discount on premium; and  
Offer 2: Each Eligible Policy will be entitled to Starbucks Gift Certificates at face value of HKD50.
4. The Starbucks Gift Certificates will be mailed to the Eligible Customer’s\* last known correspondence address of the relevant policy in AXA’s record by 31 March 2022.
5. The Starbucks Gift Certificates will not be replaced if lost or damaged.
6. The Starbucks Gift Certificates are provided by Coffee Concepts (HK) Limited (“Coffee Concepts”) and subject to the terms and conditions stated in the Starbucks Gift Certificates. Neither HSBC nor AXA shall have any obligations or liabilities whatsoever in relation to any goods and/or service(s) provided by Coffee Concepts. Any disputes arising from the gift certificates shall be resolved between customers and Coffee Concepts directly.
7. The Offers are not exchangeable for cash and are not transferrable.
8. If the Eligible Customer\* is also entitled to the preferential offer(s) for HSBC staff in respect of the same insurance policy, HSBC and AXA reserve the right to provide only one of such offers to the customer, at HSBC’s and AXA’s discretion.
9. In case of any dispute arising from the Offers, the decision of HSBC and AXA shall be final and conclusive.
10. No person other than the Eligible Customer\*, HSBC and AXA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong SAR) to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
11. HSBC and AXA reserve the right to alter or terminate the Offers (in whole or in part) or amend the general terms and conditions at any time without prior notice.
12. These terms and conditions are governed by and construed in accordance with the Laws of Hong Kong SAR.

\* For online application, the customer means the person specified under “Applicant’s Personal Details” section of the online application form, and the customer must be in Hong Kong at the time of application. For application form submission, the customer means the person specified under “Personal data of applicant” section of the application form. The customer and the policyholder must be the same person and must be aged 18 or above.

For product details and related charges (if applicable), please refer to the relevant factsheets, brochures and policy wordings or contact our HSBC staff.

The general insurance policies are underwritten by **AXA General Insurance Hong Kong Limited (“AXA”)**, which is authorised and regulated by the Insurance Authority of the Hong Kong SAR. AXA will be responsible for providing your insurance coverage and handling claims under your policy. The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) is registered in accordance with the Insurance Ordinance (Cap. 41 of the Laws of Hong Kong SAR) as an insurance agent of AXA for distribution of general insurance products in the Hong Kong SAR. General insurance plans are products of AXA but not HSBC.

For monetary disputes arising between HSBC and you out of the selling process or processing of the related transaction by HSBC, HSBC will enter into a Financial Dispute Resolution Scheme process with you. On the other hand, for any disputes over the terms and conditions of your policy, AXA will resolve with you directly.

*Issued by The Hongkong and Shanghai Banking Corporation Limited and AXA General Insurance Hong Kong Limited*

## TravelSurance Dec 2020 to Dec 2021 Welcome Offers (“Offers”)

### General Terms and Conditions

1. The Offers (as set out in Clause 8 and Clause 9 below) are provided by AXA General Insurance Hong Kong Limited (“AXA”).
2. The Offers are applicable to customers who apply for a TravelSurance policy with The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) between 1 December 2020 and 31 December 2021 (both days inclusive) (“Eligible Customer”), and the policy must be successfully issued by AXA within 1 month from the submission date of application.
3. The Offers are not exchangeable for cash and are not transferrable.
4. If the Eligible Customer\* is also entitled to other prevailing promotional offer(s) (e.g. preferential offers for HSBC staff) in respect of the same TravelSurance policy, HSBC and AXA reserve the right to provide only one of such offers to the customer, at HSBC’s and AXA’s discretion.
5. In case of any dispute arising from the Offers, the decision of HSBC and AXA shall be final and conclusive.
6. No person other than the Eligible Customer\*, HSBC and AXA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong SAR) to enforce or enjoy the benefit of any of the provisions of these general terms and conditions.
7. HSBC and AXA reserve the right to alter or terminate the Offers (in whole or in part) or amend the relevant terms and conditions at any time without prior notice.
8. **Single Trip TravelSurance – 15% premium discount**  
The 15% premium discount is only applicable to customers who apply for a Single Trip TravelSurance policy with HSBC between 1 December 2020 and 31 December 2021 (both dates inclusive) and the policy must be successfully issued by AXA within 1 month from the submission date of application.
9. **MultiTrip TravelSurance<sup>^</sup> – 30% discount on the first year premium**
  - i. The 30% discount on the first year premium is only applicable to customers who apply for a Multi Trip TravelSurance policy with HSBC between 1 December 2020 and 31 December 2021 (both dates inclusive) and the policy must be successfully issued by AXA within 1 month from the submission date of application.
  - ii. Customers who have withdrawn or cancelled an application/a policy for the same MultiTrip TravelSurance within six months before the date of application will not be entitled to the offer. The date appearing in AXA’s records will be conclusive as to the date on which the application/policy was filed, withdrawn or cancelled.

<sup>^</sup> MultiTrip TravelSurance provides coverage for an unlimited number of return trips from Hong Kong in a 12-month period starting from the effective date of coverage. The maximum period of insurance for each trip is 100 days.

\* For Online application, the customer means the person specified under “Applicant’s Personal Details” section of the online application form. For application form submission, the customer means the person specified under “Personal data of applicant” section of the application form. For application through the phone, the customer means the person who dials in / is called in respect of completing the application. The customer and the policyholder must be the same person and must be aged 18 or above.

For product details and related charges, please refer to the relevant factsheets, brochures and policy wordings or contact our staff at HSBC.

The general insurance policies are underwritten by **AXA General Insurance Hong Kong Limited (“AXA”)**, which is authorised and regulated by the Insurance Authority of the Hong Kong SAR. AXA will be responsible for providing your insurance coverage and handling claims under your policy. The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) is registered in accordance with the Insurance Ordinance (Cap. 41 of the Laws of Hong Kong SAR) as an insurance agent of AXA for distribution of general insurance products in the Hong Kong SAR. General insurance plans are products of AXA but not HSBC.

For monetary disputes arising between HSBC and you out of the selling process or processing of the related transaction by HSBC, HSBC will enter into a Financial Dispute Resolution Scheme process with you. On the other hand, for any disputes over the terms and conditions of your policy, AXA will resolve with you directly.