

# Local Securities Services

At HSBC, you have quick, convenient and reliable channels to trade stocks.

## Online banking – real-time investment opportunities

Through HSBC Online Banking or Stock Express, you can trade stocks anywhere, any time at the touch of a button.

- ◆ Speedy transactions with the support of AMS/3
- ◆ 24-hour order placement for greater flexibility
- ◆ Comprehensive market information, real-time local stock prices, market news and trends with historical data
- ◆ Share Watch – preset stocks in your own securities portfolio to monitor price fluctuations

## Mobile banking – enable you to trade on the go

With our dedicated stock trading app HSBC HK Easy Invest<sup>1</sup>, you can trade instantaneously and apply stock IPOs on-the-go. The app also provides you free market information including real time stock quotes, news and market data in our 3 major stock markets (Hong Kong, China A and US).

- ◆ HSBC HK Easy Invest currently supports selected smartphone models only, please visit our [www.hsbc.com.hk](http://www.hsbc.com.hk) for details

## Phonebanking – another convenient channel

- ◆ Buy and sell securities through our automated phonebanking service. Also, HSBC Jade and HSBC Premier customers can enquire information and place orders over the phone with our Customer Service Officers or at our branches

## Express Stock Order Placement Hotline HSBC Jade and HSBC Premier Customers: 2996 6822

### HSBC One customers: 2996 6833

- ◆ Dedicated manned service – A manned service dedicated solely for local securities order placement
- ◆ Efficiency – Dedicated hotline for immediate order placement and up to 3 stock quote enquiries. Ideal for customers with a specific stock in mind who want to place an order directly through Customer Service Officer

- ◆ Simple – Upon entering your account number and PIN, our Customer Service Officer will answer your call promptly to place your stock order. Order confirmation will be sent to you by eAlerts through SMS<sup>2</sup>

## A full range of integrated services

### Custodian service – safeguard your securities

Your shares will be placed under the custody of The Hongkong and Shanghai Banking Corporation Limited through our nominee services. We'll take care of your transaction settlement and ensure all your dividends and bonus shares are credited to your securities account<sup>3</sup>. To facilitate flexible cash management, a credit facility of up to 50% of the market value of your securities is available.

### IPO service – apply for new share issues

Now you can apply for new issues of shares through our convenient Initial Public Offering (IPO) service. Besides the designated branch network, you can choose to apply through our manned IPO hotlines on 2269 2121 or our online IPO Centre<sup>4</sup>. If you are applying through our IPO Nominees Service, allotted shares will be deposited to your securities account upon successful application, and you can trade as soon as the first listing day. An IPO Loan will also be available for selected IPO offers.

## Start trading today

Open your securities account via HSBC Mobile Banking app (for existing HSBC's customers only) or at any HSBC branches to start trading today.

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### For more information:

- ◆ Go to our web site at [www.hsbc.com.hk](http://www.hsbc.com.hk)
  - ◆ Call our investment product information hotline on 2233 3733
  - ◆ Visit any HSBC branch
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### Notes:

1. HSBC Mobile Banking currently supports selected smartphone models only, please visit our [www.hsbc.com.hk](http://www.hsbc.com.hk) for details.
2. Customers must pre-register the SMS investment order confirmation service of eAlerts through HSBC Online Banking, branch or call 2233 3033 (HSBC Jade customers only), 2233 3322 (HSBC Premier customers only).
3. For general securities account customers, all cash dividends will be paid in Hong Kong dollars.
4. Applicable to new share issues with eIPO service only.

**Risk disclosure:**

Investment involves risk. You should carefully consider whether any investment products or services mentioned herein are appropriate for you in view of your investment experience, objectives, financial resources and relevant circumstances. The price of securities may move up or down. Losses may be incurred as well as profits made as a result of buying and selling securities.

For Renminbi (RMB) products:

- ◆ There may be exchange rate risks if you choose to convert RMB payments made on the securities to your home currency.
- ◆ RMB products may suffer significant losses in liquidating the underlying investments if such investments do not have an active secondary market and their prices have large bid/offer spreads.
- ◆ In general, RMB equity products are exposed to the usual kind of default risks that might be associated with equity products denominated in other currencies.

**Securities services charge<sup>1</sup>**

The RMB charges shown are applicable to RMB denominated stock and nominee service & corporate actions involving RMB.

For securities trading (incl Warrants and CBBCs), customers can either:

- ◆ opt into HSBC Trade25 (applicable to customers aged 18-25 (inclusive)) or
- ◆ opt into HSBC Top Trader Club (applicable to all customers) or
- ◆ use our standard tariff (applicable to all customers).

Service	Rate / Fee	Minimum/Maximum charge
<b>Trade-related services (please choose either HSBC Trade25, HSBC Top Trader Club or Standard Brokerage Fees)</b>		
<b>Buying and selling shares (including equity linked instruments)</b>		
<b>HSBC Trade25 (applicable to customers aged 18-25 (inclusive))</b>		
<ul style="list-style-type: none"> <li>◆ <b>HSBC Trade25 Brokerage fees</b> HSBC Trade25 applies to HK, US and China A markets - for full list of benefits, including brokerage fee and deposit transaction charge waiver, please see appendix for details <ul style="list-style-type: none"> <li>• For the first HK\$250,000 trading volume in the month (via online channels only, i.e. HSBC Online Banking, HSBC HK Mobile Banking app, HSBC HK Easy Invest app)</li> <li>• For subsequent trading volume in the month (via online channels only, i.e. HSBC Online Banking, HSBC HK Mobile Banking app, HSBC HK Easy Invest app)</li> </ul> </li> </ul>	<p>HK\$0 (Deposit Transaction Charge waived)</p> <p>Standard Brokerage Fees (Please refer to below Standard Brokerage Fees session in this table) (Deposit Transaction Charge waived)</p>	—
<ul style="list-style-type: none"> <li>◆ <b>HSBC Trade25 Monthly Fee</b> <ul style="list-style-type: none"> <li>• HSBC Jade, HSBC Premier, HSBC One and Personal Integrated accounts<sup>5</sup></li> <li>• General securities accounts<sup>6</sup></li> </ul> </li> </ul>	<p>Monthly fee HK\$25 (Monthly fee is the safe custody fee, for each customer account which has securities transaction record(s) or securities holdings in the 1-month period on or before the 1st of the following month.)</p> <p>Monthly fee HK\$30 (Monthly fee is the safe custody fee, for each customer account which has securities transaction record(s) or securities holdings in the 1-month period on or before the 1st of the following month.)</p>	—

Service	Rate / Fee	Minimum/Maximum charge
<b>◆ Trading Tariff</b> (collected for the Hong Kong Exchanges and Clearing Limited (HKEx)) (This fee will be shown as 'XACT CHARGE' on the contract note.)	HK\$0.5 / RMB0.5 per customer order <sup>12</sup>	–
<b>◆ Settlement Fee</b> (collected for the Hong Kong Exchanges and Clearing Limited (HKEx)) (This fee will be shown as 'XACT CHARGE' on the contract note.)	0.002% of transaction amount <sup>12</sup>	Min: HK\$2 / RMB2 Max: HK\$100 / RMB100
Or		
<b>HSBC Top Trader Club</b>		
<b>◆ HSBC Top Trader Club Brokerage fees</b> HSBC Top Trader Club applies to HK, US and China A markets - for full list of benefits, including time deposit rewards and deposit transaction charge waivers, please see appendix for details	<b>Monthly Trading Volume (HKD)</b>	<b>Minimum charge per transaction</b>
	>1: 0.25%	HK\$100 / RMB100 / USD10
	>1M: 0.25%	HK\$100 / RMB100 / USD10
	>10M: 0.18%	HK\$8 / RMB8 / USD1
	>20M: 0.08%	HK\$8 / RMB8 / USD1
	>30M: 0.03%	HK\$8 / RMB8 / USD1
<b>◆ Deposit Transaction Charge</b> (for purchase transaction only) (Waived if customers have reached Trading Tier 3, please see appendix for details)	HK\$5 / RMB5 per board lot Waived if the same stocks are purchased and then sold on the same trading day or the subsequent trading day (ie T or T+1) <sup>4</sup>	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
Or		
<b>Standard Tariff</b>		
<b>◆ Standard Brokerage Fees<sup>2</sup></b> <ul style="list-style-type: none"> <li>trading through HSBC Online Banking (Stock Express) / HSBC HK Mobile Banking app / HSBC HK Easy Invest app / automated investment phonebanking)</li> <li>trading through Express Stock Order Placement Hotline (for HSBC Jade, HSBC Premier and HSBC One customers only)</li> <li>trading through manned phonebanking and branches<sup>3</sup></li> </ul>	0.25% of transaction amount	Min: HKD100 / RMB100
	0.25% of transaction amount	Min: HK\$100 / RMB100
	0.4% of transaction amount for HSBC Jade and HSBC Premier customers	Min: HK\$100 / RMB100
<b>◆ Deposit Transaction Charge</b> (for purchase transaction only)	HK\$5 / RMB5 per board lot Waived if the same stocks are purchased and then sold on the same trading day or the subsequent trading day (ie T or T+1) <sup>4</sup>	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
<b>Regulatory Fees (applicable to all customers)</b>		
<b>◆ Stamp duty</b> (collected for HKSAR government)	0.13% of transaction amount <sup>12</sup>	–
<b>◆ Transaction levy</b>	0.0027% of transaction amount <sup>12</sup>	–

Service	Rate / Fee	Minimum/Maximum charge
(collected for the Securities & Futures Commission of Hong Kong)		
◆ HKEx Trading Fee (collected for the Hong Kong Exchanges and Clearing Limited (HKEx))	0.005% of transaction amount <sup>12</sup>	–
◆ Italian Financial Transaction Tax (IFTT) (for purchase of eligible Italian companies with market capitalization of more than Euro 500m and listed in Hong Kong) (collected for Italian Government)	0.10% on the net settlement (Tax deduction from the intraday netting permitted based on the weighted average purchase price and the net purchase share quantity executed on the same day)	–
<b>Account Maintenance Safe Custody Service (applicable to HSBC Top Trader Club and standard tariff customers)</b>		
◆ HSBC Jade, HSBC Premier, HSBC Premier Junior Pack, HSBC One and Personal Integrated accounts <sup>5</sup>	HK\$25 monthly for each customer account which has securities transaction record(s) or securities holdings in the 1-month period on or before the 1st of the following month.	–
◆ General securities accounts <sup>5</sup>	HK\$30 monthly for each customer account which has securities transaction record(s) or securities holdings in the 1 month period on or before the 1st of the following month.	–
<b>Scrip handling and settlement-related services (applicable to all customers)</b>		
◆ Free of payment through CCASS • Receipt • Delivery	Free of Charge HK\$5 / RMB5 per board lot	– Min: HK\$30 / RMB30 per stock per transaction.
◆ Physical scrip deposit and withdrawal • Deposit  • Withdrawal (in self-name)	Scrip fee: HK\$2.5 per board lot Transfer deed stamp duty (if applicable): HK\$5 for each transfer deed Transaction charge: HK\$5 per board lot Scrip fee: HK\$2.5 per board lot Transfer deed stamp duty (if applicable): HK\$5 for each transfer deed	– – Min: HK\$30 per stock per transaction. – –
◆ Receipt and delivery involved change of beneficial ownership • Stamp duty (collected for HKSAR government)	0.13% of transaction amount* <sup>12</sup> or the single rate of 0.26% of transaction* <sup>12</sup> amount for both parties	–
<b>Nominee service and corporate actions<sup>13</sup> (applicable to all customers)</b>		
◆ Collection of cash and scrip dividend	0.5% of dividend amount	Min: HK\$30 / RMB30 Max: HK\$2,500 / RMB2,500
◆ Collection of bonus issue	HK\$5 / RMB5 per board lot	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200

Service	Rate / Fee	Minimum/Maximum charge
◆ Exercise rights	HK\$5 / RMB5 per board lot on received stocks resulting from exercising the right	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
◆ Warrant conversion	HK\$50 / RMB50 per transaction plus HK\$5 / RMB5 per board lot on received stocks resulting from warrant conversion	– Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
◆ Shares consolidation/splitting	HK\$5 / RMB5 per board lot on received stocks resulting from shares consolidation/splitting	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
◆ Cash offers and other corporate actions with cash consideration	0.5% on each cash consideration	Min: HK\$30 / RMB30 Max: HK\$2,500 / RMB2,500
◆ Equity linked instruments at maturity <ul style="list-style-type: none"> <li>• Receipt of cash</li> <li>• Receipt of stock</li> </ul>	0.2% of cash received HK\$5.00 per board lot	Max: HK\$300 Min: HK\$30 Max: HK\$200
◆ Handling charge for dividend claims	Stamp duty (collected for HKSAR government): 0.13% of transaction amount <sup>12</sup>  HK\$300 per claim by our nominee company  per distribution period 0.5% on cash dividend	–  Min: HK\$300  Min: HK\$30
<b>IPO Service<sup>7</sup> (applicable to all customers)</b>		
◆ Handling fee per HSBC IPO Nominees Services application <ul style="list-style-type: none"> <li>• Through HSBC Online Banking / HSBC HK Mobile Banking app / HSBC HK Easy Invest app</li> <li>• Through designated branches / Phonebanking (2269 2121)</li> </ul>	HK\$50 / RMB50  HK\$100 / RMB100	–  –
◆ Deposit Transaction Charge (for successful allotted shares)	HK\$5 / RMB5 per board lot	Min: HK\$30 / RMB30 Max: HK\$200 / RMB200
<b>Online Information Service (applicable to all customers)</b>		
◆ Online real time price quote	<u>Free quote entitlement per month</u> HSBC Jade and HSBC Premier customers: 1,000 quotes <sup>8</sup> Non HSBC Premier customers: 500 quotes  An additional 300 quotes will be awarded in the following month for every HK\$50,000 local securities turnover  <u>Cost per additional quote</u> HK\$0.1 per quote <sup>9</sup>	–
◆ Market Live service <sup>10</sup>	HK\$380 per month <u>Monthly fee waiver</u> One month fee waiver for every HK\$1 million local securities turnover <sup>11</sup>	–

Service	Rate / Fee	Minimum/Maximum charge
◆ Investment order confirmation and IPO update eAlerts	Free of charge	–

Notes:

- ◆ CCASS is the central clearing and settlement system operated by Hong Kong Securities Clearing Company Limited (HKSCC).
  - ◆ The Bank does not provide investment advice. The purchases and sales of securities involve an element of risk and securities prices are subject to upward and downward adjustments and may become valueless. It is as likely that losses will be incurred rather than profit made as a result of buying and selling securities. Full details of the terms and conditions of the above services are available on request.
  - ◆ There may be other fees, charges, levies, tax and interest that apply to certain securities or particular security trading services provided by the Bank that are introduced and/or charged by the relevant service providers, government or regulatory bodies. The Customer is fully responsible for such fees, charges, levies, tax and interest. Please make enquiry with the Bank for details.
  - ◆ Customers agree and accept that, unless otherwise specified by the Bank, in no circumstances will the Bank or any of its nominees, custodians and/or agents be under any obligation or responsibility to apply for, or assist in the application for, any Tax Reclaim Arrangement that may be available to the Customers. Customers agree and accept that neither the Bank nor its nominees, custodians and/or agents shall be held liable for the loss of Tax Reclaim Arrangement or any other losses, damages, costs and/or expenses incurred or suffered by the Customers in this regard. "Tax Reclaim Arrangement" means any tax refund, tax concession, tax differences reclaim, preferential tax treatment or the like.
  - ◆ Charges are subject to revision without notice.
1. The Securities service charges are applicable to HSBC Jade, HSBC Premier, HSBC One customers and general securities account customers with account number ended with '381' and '380'.
  2. Brokerage fee is calculated based on the total transaction amount of each order every trading day. For USD denominated stocks, brokerage fee will be charged in HKD equivalent (according to official exchange rates determined by the bank).
  3. The securities trading service at our branches and manned phonebanking is available for HSBC Jade and HSBC Premier customers only.
  4. If there is more than one purchase transaction executed on a trading day (T) and/or the next following trading day (T+1), the sale transaction will first be matched with all purchase transactions executed on T based on their size, starting from the one with the largest quantity of purchased shares. After that, any unmatched sale shares will be matched with purchase transactions executed on T+1 based on their size, starting from the one with the largest quantity of purchased shares. Remaining shares of matched purchase transactions (if any) and/or unmatched purchase transactions (if any) are still subject to the deposit transaction charge with a minimum of HK\$30 for each purchase transaction.
  5. The fee is due and payable on or before the 20th of the following month on a day determined by the Bank from time to time. If that day falls on the 1st of the month and is not a business day, the fee may be collected on the business day which immediately precedes that day, subject to the decision of the Bank. The fee is payable upon closure of accounts where the account is closed before the above payment dates.
  6. The fee is due and payable on or before the 20th of the following month on a day determined by the Bank from time to time. If that day falls on the 1st of the month and is not a business day, the fee may be collected on the business day which immediately precedes that day, subject to the decision of the Bank. The fee is payable upon closure of accounts where the account is closed before the above payment dates.
  7. Related charges of the above local securities services will also apply, where applicable.
  8. HSBC Jade and HSBC Premier customers can enjoy 1,000 free quotes for any particular month if they maintain their HSBC Premier account until the last day of that month. Hong Kong stock quotation services on the HSBC HK Easy Invest app and HSBC Online Banking portfolio page and detailed quote page will not deduct customers' stock quotes through the Basic Market Price (BMP) service. If customers tap onto "Show bid-ask queue" on the detailed quote page for any Hong Kong stocks, a stock quote will be deducted.
  9. The fee is due and payable on or before the fifth working day of the following month and is payable upon closure of accounts where the account is closed before the payment date. All unused quotes will be carried forward up to a maximum of 99,999 quotes with no expiry date.
  10. Subscription to Market Live will be effective instantly and the first monthly fee will be debited from the customer's designated charge account within the two business days following the subscription day. This fee will be calculated on a pro-rata basis based on the number of days since and including the day of subscription versus the number of calendar days in that month. Subsequent monthly fees will be charged in advance on or before the fifth working day of each month.
  11. The monthly fee waiver does not apply to the fee for the first month of Market Live subscription. A waiver of monthly fee will be awarded for every HK\$1 million local securities turnover accumulated since Market Live subscription. Transactions to be included in the calculation of total turnover must be conducted through The Hongkong and Shanghai Banking Corporation Limited in Hong Kong and may be effected via any channel. Customers can enjoy monthly fee waivers for a maximum of six consecutive months only. For example, if a customer accumulates a turnover of HK\$10 million in January, he/she earns six monthly fee waivers to be enjoyed from February to July inclusive. The HK\$4 million in excess of the HK\$6 million will neither be counted nor carried forward to the next month. Since a customer may only enjoy a maximum of six consecutive monthly fee waivers, even if he/she accumulates a turnover of HK\$2 million in February, only HK\$1 million would be counted towards the fee waiver such that he/she enjoys fee-free Market Live for the six months from March to August. The other HK\$1 million will neither qualify for a fee waiver nor carried forward to the next month.
  12. Stamp Duty, Transaction levy, HKEx Trading Fee, HKEx Trading Tariff and HKEx Settlement Fee, will be collected in RMB or HKD equivalent (according to official exchange rate) for RMB denominated stock as determined by the bank. For USD denominated stock, they will be collected in HKD equivalent (according to official exchange rates determined by the bank).
  13. The charge applied is according to the transaction currency of the corporate action. For transaction currency other than HKD or RMB, HKD charge or equivalent at the Bank's prevailing exchange rate will be applied.
- \* rounded up to the nearest dollar.

## I. Local Securities Trading Services

### Straight-through processing service

All your orders placed via any of the available channels at The Hongkong and Shanghai Banking Corporation Limited will be processed by straight-through securities trading services, except under the following conditions where orders may be processed manually:

1. When you place market orders
2. Buying/Selling of odd lots
3. A single order with quantity exceeding 3,000 board lots or the latest maximum order size accepted by Hong Kong Stock Exchange, whichever is higher

4. Price per share is lower than HK\$0.01
5. Your purchase price is higher than the market prevailing ask price/Your selling price is lower than the market prevailing bid price

### Custodian service

Your shares will be placed under the custody of The Hongkong and Shanghai Banking Corporation Limited through our nominee services. We will take care of your transaction settlement and ensure all your dividends and bonus shares are credited to your securities account (for general securities account customers, all cash dividends will be paid in HKD). To facilitate flexible cash management, a credit facility of up to 50% of the market value of your securities is available.



## II. Trading Channels

### Online Banking

- ◆ Speedy transactions with the support of AMS/3
- ◆ 24-hour order placement for greater flexibility
- ◆ Comprehensive market information, real-time local stock prices, market news and trends with historical data
- ◆ Share Watch – preset stocks in your own securities portfolio to monitor price fluctuations

Note: Not all stocks are available for trading through online banking service.

### HSBC HK Easy Invest mobile app

With our dedicated stock trading app HSBC HK Easy Invest<sup>1</sup>, you can trade instantaneously and apply stock IPOs on-the-go. The app also provides you free market information including real time stock quotes, news and market data in our 3 major stock markets (Hong Kong, China A and US).

Note:

1. HSBC HK Easy Invest currently supports selected smartphone models only, please visit our [www.hsbc.com.hk/easyinvest](http://www.hsbc.com.hk/easyinvest) for details.

### Mobile Banking

With HSBC Mobile Banking<sup>2</sup>, you can place orders round-the-clock with a simple and user-friendly mobile interface.

Note:

2. HSBC Mobile Banking currently supports selected smartphone models only, please visit our [www.hsbc.com.hk](http://www.hsbc.com.hk) for details.

### Express Stock Order Placement Hotline

- ◆ Available to HSBCJade and HSBC Premier customers at 2996 6822 and HSBC One customers at 2996 6833
- ◆ Dedicated manned service – a manned service dedicated solely for local securities order placement
- ◆ Low brokerage fees of 0.25%
- ◆ Efficiency – ideal for customers with a specific stock in mind and want to place order directly through Customer Service Officer efficiently
- ◆ Simple – Upon entering your account number and PIN, our Customer Service Officer will answer your call promptly to place your stock order. Order confirmation will be sent to you by eAlerts through SMS

### Automated Phonebanking

Buy and sell securities through our automated phonebanking service.

### Manned Phonebanking

HSBC Jade and HSBC Premier Customers can enquire information and place orders over the phone with our Customer Service Officers

### Branch

HSBC Jade and HSBC Premier Customers can enquire information and place orders over the phone with our Customer Service Officers at our branches

## III. Service hours

### Online Banking/Mobile Banking

You can place orders via HSBC Online Banking, Stock Express, HSBC Easy Invest app or HSBC Mobile Banking 24 hours a day, 7 days a week. From 9:30am to 12:00noon and 1:00pm to 4:00pm on Hong Kong trading days, you can place a market order. You can place a Limit Price Order, Stop Loss Limit Order, Two-way Limit Order and Target Buy Sell Order at anytime, and an At-auction limit order at any time except from 9:22am to 4:01pm on Hong Kong trading days.

Note: Orders placed on Saturday or after 4:10pm on Monday to Friday will be treated as orders for the following trading day.

Stop Loss Limit Order, Two-way Limit Order and Target Buy Sell Order are not available at Stock Express, HSBC Easy Invest app and HSBC Mobile Banking.

### Phonebanking

Trading Securities: Monday – Friday 8:00am – 4:10pm

## IV. Comprehensive Order Types

### At-auction limit order

At-auction limit order is a limit order valid for the Pre-opening Session and Closing Auction Session. You can conveniently place an at-auction-limit order any time through HSBC Online Banking except from 9:22am to 4:01pm on Hong Kong trading days. Multiple day order is not allowed for At-auction limit order.

### Pre-opening Session (9:00am - 9:30am)

Input for At-auction limit order is allowed in Pre-opening Session from 9:00am to 9:22am provided that the order is within the acceptable price limit (please note the Random Matching Period is between 9:20am to 9:22am, so order input will no longer be allowed once the matching is done). Please refer to the HKEx website for the arrangement of order input, cancellation and amendment and price limit in the Pre-opening Session.

Please note that orders accepted by the Bank may nevertheless not be supported by the HKEx's AMS/3, such as at-auction limit orders with order price lower than HKD0.01 or deviates 9 times or more from the previous closing price, and accordingly, such orders will not be executed. For the pre-opening session, any unfilled at-auction limit orders at HKEx will be converted to limit orders and carried forward to the Continuous Trading Session if it is within the price limit. To protect our customer's interest, a



message will be displayed to remind you to double check input price should your at-auction limit price deviates from the last price of previous trading session by 15% or more, except for scenarios where no previous closing price is available such as newly listed stocks. To help you better capture market opportunities, if the HKEx's Pre-opening Session is cancelled due to typhoon, Black Rainstorm Warning or any other reasons, the Bank will convert your at-auction limit order to normal limit order and place it in the Continuous Trading Session when HKEx resumes trading during the same trading day. If no trading is resumed on the same trading day, those at-auction limit order placed will not be executed.

### **Closing Auction Session (4:00pm to 4:10pm)**

Input for At-auction limit order are allowed in Closing Auction Session from 4:01pm to 4:10pm provided that the order is within the acceptable price limit (please note the Random Closing Period is between 4:08pm to 4:10pm, so order input will no longer be allowed once the closing is done). Please refer to the HKEx website for the arrangement of order input, cancellation and amendment and price limit in the Closing Auction Session.

### **At-auction order**

An at-auction order is an order with no specified price valid for the Pre-opening Session and Closing Auction Session. You can conveniently place an at-auction order from 9:00am – 9:22am, and 4:01pm – 4:10pm through HSBC Online Banking on Hong Kong trading days.

### **Pre-opening Session (9:00am - 9:30am)**

At-auction order enjoys a higher order matching priority than an at-auction limit order. If At-auction order is matched, the execution price will be the final Indicative Equilibrium Price (IEP<sup>1</sup>). Please note that the execution price of At-auction Order may substantially deviate from the stock price at the time you submitted the order.

Any outstanding at-auction orders after the end of the Pre-opening Session will be cancelled before the commencement of the Continuous Trading Session.

Please refer to the HKEx website for the arrangement of order input, cancellation and amendment applicable to "At-auction order" in the Pre-opening Session.

### **Closing Auction Session (4:00pm – 4:10pm)**

At-auction order enjoys a higher order matching priority than an at-auction limit order. If At-auction order is matched, the execution price will be the final Indicative Equilibrium Price (IEP)<sup>1</sup>. Please note that the execution price of At-auction Order may deviate from the stock price at the time you submitted the order.

Please refer to the HKEx website for the arrangement of order input, cancellation and amendment applicable to "At-auction order" in the Closing Auction Session.

Note:

1. Indicative Equilibrium Price (IEP) refers to the price where the maximum number of shares can be traded if order matching occurs at that time. Please refer to the HKEx website for detailed definition.

## **Market Order**

Market order is an order to buy/sell securities at the prevailing bid/ask price of the securities. The final execution price may differ from the nominal price at the time of order placement, especially for illiquid stocks and/or at the beginning of a morning and afternoon trading session due to orders accumulated during pre-market opening that need to be handled. To help you better manage risk, the Bank will submit your market order to the market with one try only by matching it up to 10 best price queues at Hong Kong Exchanges and Clearing Limited (i.e. the prevailing best queue and up to the 10th queue at 9 spreads away at the time when the market order is processed) and up to a maximum of 20 spreads from the prevailing nominal price at the time your order is processed. Any unfilled quantity of your market order as a result of the above mechanism will automatically be cancelled right away. You are advised to check the order status to see if the market order has been fully executed or cancelled. If your order is not fully executed, you may wish to place another order.

## **Limit Price Order**

An order in which you specify your highest purchase price or lowest selling price. A limit order will be monitored by the Bank's system and passed to the SEHK for processing once it falls within the 24 spread range of the current market bid/offer prices. This processing mechanism is subject to change at the Bank's discretion without prior notice. Please note that we do not accept limit price for odd lot trading, please select Market Order if you wish to trade an odd lot.

For stocks eligible for Closing Auction Session, outstanding orders in the SEHK at the end of Continuous Trading Session will be automatically carried forward to Closing Auction Session if it is within the price limit.

## **Stop Loss Limit Order**

An instruction that is automatically triggered when the Nominal Price of the stock drops to or below the Stop Loss Price set by the Customer. Once triggered, it becomes in effect an order to sell at a price at or higher than the Lowest Selling Price set by the Customer. This type of order can be used to help manage the market risk on your stock portfolio. Please also note the following:

1. Customers can setup the order with the criteria:
  - The Stop Loss Price should be within 200 spreads below the nominal price; and
  - Stop Loss Price  $\geq$  Lowest Selling Price  $\geq$  HK\$0.01
2. Orders with (i) odd lots, (ii) non-HKD stocks feature are not acceptable for Stop Loss Limit Orders.
3. You can place "Stop Loss Limit Order" valid for 7 calendar days. However, if the Stop Loss Limit Order is triggered before the expiry date, it will expire at the close of the trading date on which it is triggered regardless of whether it is executed fully, partially or even not executed at all. You are advised to check the





updated order status via “Order Status Screen” and can then consider to setup another order, if necessary.

4. Stop Loss Limit Orders may be triggered in the Pre-opening Session, but will only be submitted to the market in the Continuous Trading Session.
5. Once the Stop Loss Limit Order has been triggered, there is a risk that it may be executed at a price above the Stop Loss Price, if the stock price bounces back quickly.
6. Depending on the market conditions, there is potential risk of failing to execute the Stop Loss Limit Order by the bank even if the price of the respective stock has hit the specified triggering level.
7. Stock codes with larger numbers may well be subject to later execution than those with lower numbers which may result in a lower or higher execution price.
8. Amendment of Stop Loss Limit Order is not permitted. If you want to modify a Stop Loss Limit Order, you are required to cancel it first and then setup another Stop Loss Limit Order or other orders.

### Target Buy Sell Order

A Target Buy Sell Order combines a buy and a sell instruction in one order. At the time when you place the buy instruction, you can pre-set selling prices to realize gains or losses within one instruction. It will start as a Limit Buy Order in which you specify your highest purchase price. The sell instruction, which can be a Limit Price Order or Stop Loss Limit Order, will be activated automatically upon full execution of the buy order. With a Target Buy Sell Order, you do not need to wait until the buy instruction is executed before you could place a sell instruction.

### Two-Way Limit Order

A Two-Way Limit Order is a sell order that allows you to pre-set the Limit Selling Price and Stop Loss Prices to help realize gains and/or minimize potential losses in one instruction. It will be processed when the Nominal Price of the stock rises to or above the Limit Selling Price, or drops to or below the Stop Loss Price set by the customer. You can place a Two-Way Limit Order which is valid up to a maximum of seven calendar days. During the valid period, the order will not expire until full order execution or order cancellation, regardless of whether the order was triggered or not.

### Odd Lot Order Handling

We cannot process an order consisting of both board lot and odd lot portions. To proceed, you will need to place two separate orders – one for the board lot portion and the other one for the odd lot portion. Fees and charges apply to each separate transaction. For odd lot trading, we only accept Market Order and due to manual processing of odd lots orders, such orders may take longer to process. All odd lot shares will be traded at the prevailing odd lot market prices which may be less favorable than the normal market prices.

## V. Order status and results

### Order status

You can check your order status using Online Banking: just select the dates (up to last 10 calendar days) and transaction type you wish to review for Show History. You may also type the stock code for filtering the orders.

The possible order statuses:

1. Fully Executed: all order quantity is executed upon the order expiry date.
2. Partially Executed: part of the order quantity is executed upon the order expiry date.
3. Unexecuted: order cannot be executed upon the order expiry date.
4. Fully cancelled: request of order cancellation is accepted by broker (without partial executions).
5. Partial Cancelled: request of order cancellation is accepted by broker (with partial executions).
6. Pending Amendment: pending for broker's acceptance for the request of order amendment, no further amendment/cancellation is allowed.
7. Pending Cancellation: pending for broker's acceptance for the request of order cancellation, no further amendment/cancellation is allowed.
8. Pending Dealing: pending for order execution.
9. Pending Capture: orders received after business hours and pending for validity checking. For orders with “pending capture” status, customers must check whether such orders have been successfully captured by the Bank with a “pending dealing” status or rejected due to insufficient funds or other reasons before 9:30am on the next business day.
10. Dealing to be resumed on next trade day: the order with unfilled quantity will not be executed for rest of the current day but will be resumed for execution on next trading day.

Note:

We may send your orders for listed securities to brokers for execution. They may perform pre-trade checking before submitting your orders to the relevant Exchange. Whenever the relevant broker determines that it is appropriate and in the interest of a fair and orderly market and comply with applicable local regulation/exchange trading rules/market requirements, without prior notice to you, the brokers may hold your orders or not execute your orders at all.

In situations where we need to contact you to confirm the order details, we will hold your order until clarification is obtained.

Please check your latest order status through the ‘Order Status’ enquiry after you have placed a new order, an amendment or a cancellation instruction. Order status will be ‘unexecuted’ or ‘Dealing to be resumed on next trade day’ if your orders are not executed.

### Order status and execution results notification

You can check your order status and execution result on the Order Status screen via HSBC Online Banking. We will also send you an email of the execution result. Alternatively, you may sign up for our free eAlerts investment order confirmation service at HSBC Online Banking to receive your stock order execution result via SMS



## VI. Expiry date-related

### Expiry Date

You can set a future date as the expiry date when you place an order. We will retry your order at the specified price from order date until expiry date, which is up to 7 calendar days after future date.

### Expiry Date and Late Trading Date of Derivative Warrants

The expiry date of a derivative warrant is not the same as the last trading date. To ensure that a trade executed on the last trading date has sufficient time for settlement and registration, the last trading date is 4 trading days before the expiry date. Investors can only trade the derivative warrant on or before the last trading date.

### Expiry Date and Last Trading Date of Callable Bull/Bear Contracts (CBBC)

The expiry date of a CBBC is not the same as the last trading date. The last trading date of a CBBC is 1 trading day before the CBBC expiry date or the day that the CBBC is called by its issuer (if it is called before expiry date.)

## VII. Terminologies

### Nominal Price

"Nominal Price" means as per the definition in the Rules of the Exchange at any time during or at the close of the pre-opening, continuous trading sessions or closing auction session, the previous closing price, the indicative equilibrium price, the current bid price, the current ask price, the last record price or reference price depending on whether or not the specified stock has been traded up to that time on the day under the various circumstances as set out in the definition. Please refer to the website of The Stock Exchange of Hong Kong Limited for the Rules.

### Default settlement account

It is the account that you specified during investment account opening for settlement purpose. Please be reminded to choose the default settlement account for all sale transactions if you have overdraft facility maintained in your account. Otherwise your orders will be rejected.

## Securities Account

It is the account number of your securities account. A securities account holds all your investments in all service channels (eg Online banking service, Phonebanking, Branch, etc).

### Scrip receivables

You can sell the scrip receivables before settlement, ie you can sell a stock that you just purchased today.

### Tradable Quantity

The maximum number of shares available to be sold.

### Total Balance

The number of total shares.

Note:

If you have any feedback or complaint about any aspect of the service you have received, please contact our Hong Kong branches, call

(852) 2233 3033 for HSBC Jade customers, (852) 2233 3322 for HSBC Premier customers or (852) 2233 3000 for Other Personal Banking customers, or write to the Customer Relations Department at P.O. Box No. 71169 Kowloon Central Post Office, or send an email to [feedback@hsbc.com.hk](mailto:feedback@hsbc.com.hk). We will respond to a complaint within a reasonable period of time normally not exceeding 30 days in general circumstances. If you are not satisfied with the outcome of your complaint, you have the right to refer the matter to the Enforcement Department of Hong Kong Monetary Authority at 55th Floor Two International Finance Centre, 8 Finance Street, Central, Hong Kong. For monetary disputes, you may also refer your case to the Financial Dispute Resolution Centre (FDRC), Room 408-409, 4/F, West Wing, Justice Place, 11 Ice House Street, Central, Hong Kong (hotline: (852) 3199 5199; website: [www.fdr.org.hk](http://www.fdr.org.hk)).

Channels (eg Online banking service, Phonebanking, Branch, etc).

## Appendix – HSBC Top Trader Club

The HSBC Top Trader Club is a pricing and loyalty programme that offers volume-based brokerage fees while earning you up to 5% on your un-invested cash.

By joining the Top Trader Club, you'll transfer from our Standard Brokerage fee to a simplified, volume-based brokerage fee structure for all your trading in Hong Kong Stocks, China A Shares and US Stocks across all HSBC stock trading channels. As you trade more each month, and move up the Trading Tiers, your brokerage fees on future trades in the month will be discounted to as little as 0.01% (minimum HKD8 / RMB8 / USD1).

In addition, after placing just 1 trade each month, you'll be rewarded with special deposit rates of 5% p.a. for HSBC Jade customers, or 4% p.a. for non-HSBC Jade customers.

Depending on your monthly trading volume, you may prefer to remain in our standard pricing programme. Please read the Top Trader Club brokerage fee schedule and familiarise yourself with the illustrative examples within the HSBC HK Easy Invest App, on HSBC Online Banking and the HSBC Top Trader Club Public Website. You should consider carefully whether the Top Trader Club is right for you.

### Top Trader Club brokerage fee schedule

Trading Tier	Trading Volume	Brokerage fee	Minimum Brokerage Fee	Deposit Transaction Charge
1	1 - <1M	0.25%	HKD100 RMB100 USD10	HKD5/RMB5 per board (max. HKD200/RMB200)
2	1M - <10M			
3	10M - <20M	0.18%	HKD8 RMB8 USD1	Waived
4	20M - <30M	0.08%		
5	30M - <40M	0.03%		
6	40M or above	0.01%		

#### Notes

- Trading Tiers are applied based on monthly cumulative trade amount summed across all stocks, warrants and ETF shares across Hong Kong Stocks, China A Shares and US Stocks. Investments made in RMB and USD will be converted to HKD when calculating the trading amount using HSBC's prevailing exchange rate at the time of execution to determine your Trading Tier. The exchange rates may fluctuate and will be refreshed every 15 minutes. Discounted brokerage fees are calculated and applied based on the highest Trading Tier achieved at the time of execution.
- By opting in to the HSBC Top Trader Club, the current U.S. Stock Trading tariff (a flat fee per transaction on 1st 1000 shares and USD0.015 per additional share over 1000 shares) will be replaced by the tariff stated in the Top Trader Club Brokerage Fee Schedule.
- For Hong Kong Stocks, China A Shares, and US Stocks, all other non-brokerage fees, such as stamp duty and exchange fees will remain unchanged.
- For Hong Kong Stocks, the standard deposit transaction charge is HKD5 / RMB5 per board lot (maximum charge is HKD200 / RMB200). For China A Shares, the standard deposit transaction charge is RMB5 per board lot (maximum charge is RMB200). Deposit transaction charges for Hong Kong Stocks and China A Shares will be waived once you hit Tier 3. There is no deposit transaction charge for US Stocks.
- Any trades placed via HSBC's Securities Margin Trading Service will not count towards the Top Trader Club programme.

## Top Trader Club time deposit rewards

Trading Tier	Monthly trading volume (HKD) in the previous month	Preferential 1-month HKD time deposit rate (p.a.)	Maximum time deposit placement amount (HKD)
1	1 - <1M	5% HSBC Jade 4% non-HSBC Jade	10k
2	1M - <10M		100k
3	10M - <20M		1M
4	20M - <30M		2M
5	30M - <40M		3M
6	40M or above		4M

### Notes

1. The illustrated interest rates are indicative as of 1 November 2020 and for reference only. They are not guaranteed and may be subject to revision, as per prevailing market conditions. We'll confirm and advise you the applicable interest rate at the time when the time deposit is placed.
2. You must maintain an eligible time deposit account or else you won't be entitled to the Top Trader Club time deposit rewards.

### Risk disclosure:

It should be noted that frequent trading in securities will incur greater fees, in terms of brokerage and associated trading costs and this may impact your investment returns from trading.

## Appendix – HSBC Trade25

HSBC Trade25 provides young investors aged 18-25 (inclusive) \$0 commission trading across Hong Kong stocks & US stocks and China A shares. Deposit transaction charges are also waived in our commitment to help young investors build their wealth portfolios.

Just HK\$25 per month and young investors can benefit from:

- \$0 commission on HK stocks, US stocks and China A shares up to HK\$250,000 trading volume per month
- No hidden platform fees
- Free education modules provided by Trade25 Academy

The Trade25 Brokerage Fee Schedule applies to all purchase and sell transactions made through any HSBC online channels (i.e. transactions executed via HSBC Online Banking, HSBC HK Easy Invest app or HSBC HK Mobile Banking app) in HK Stocks (including ETFs, warrants and CBBCs), U.S. Stocks and China A Shares, with the exception of transactions made in respect of initial public offerings (IPOs), Stocks Monthly Investment Plans or any trades placed via HSBC's Securities Margin Trading Service.

You will be charged with standard brokerage fees once your trading volume reaches HK\$250,000 on any given month. You can refer to our standard tariff in the above Securities Service Charge table on this product fact sheet.

Your trading volume is reset at the beginning of every month, so you can continue to enjoy \$0 commission trading for as long as you remain part of Trade25. For more details of Trade25, please refer to Trade25 Conditions on HSBC Trade25 website.

### Trade 25 brokerage fee schedule

Cumulative Monthly Trading Volume <sup>1</sup>	Monthly Fee <sup>2</sup>	Brokerage Fee <sup>3</sup> for HK stocks, US stocks, China A Shares	Deposit transaction charge <sup>4</sup>
For the first HK\$250,000	HK\$25	Waived	Waived
Subsequent trading volume		As per standard tariff	

#### Notes

1. Investments made in RMB and USD will be converted to HKD when calculating the trading amount using HSBC's prevailing exchange rate at the time of execution to determine if you have reached the maximum monthly trading volume of HK\$250,000. The exchange rates may fluctuate and will be regularly refreshed. All subsequent transactions after the first HK\$250,000 trading turnover will be subject to standard brokerage fees (please refer to our standard tariff in the above Securities Services Charge table on this product fact sheet).
2. The monthly fee for HSBC Jade, HSBC Premier, HSBC One and Personal Integrated accounts is HK\$25 and for General Securities Account (with account suffix 381) is HK\$30. Monthly fee (i.e. safe custody fee) is collected for each customer account which has securities transaction record(s) or securities holdings in the 1-month period on or before the 1st of the following calendar month. We will usually charge this fee on the 1st day of each month. If that day is not a business day, then we'll usually charge you on the final business day of the previous month. You will also be charged the Monthly Fee if you close your account before the above payment dates. Please note that charge dates may change subject to the decision of the Bank.
3. Brokerage fees are waived on all trades until the total monthly cumulative trading amount summed across all Hong Kong Stocks (including ETFs, warrants and CBBCs), China A Shares and U.S. Stocks exceeds HK\$250,000 per calendar month. This includes the first transaction on which the monthly threshold exceeds HK\$250,000 regardless of by how much. Other fees like scrip handling and settlement-related services fees, nominee services and corporate actions fees, online information services fees, and regulatory fees still apply (please refer to the Securities Services Charge table on this product fact sheet).
4. Deposit transaction charges, which are only applicable to HK stocks and China A Shares, are waived on all trades placed via HSBC online channels for Trade25 customers.

Illustrative example of an eligible customer for Trade25 who conducts the following transactions:

Trade Date	Stock Market	Transaction Amount (HKD equivalent)	Cumulative Monthly Trading Volume (HKD)	Brokerage Fee For This Trade	Brokerage Fee For Next Trade
4 Sep	HK	40K	40K	0	0
10 Sep	HK	60K	100K	0	0
12 Sep	US	30K	130K	0	0
16 Sep	China	50K	180K	0	0
20 Sep	US	80K	260K	0	As per standard tariff
26 Sep	HK	30K	290K	0.25% min HKD100	As per standard tariff
28 Sep	US	20K	310K	1st 1000 shares: USD18  Over 1000 shares: USD18 + USD0.015 per additional share	As per standard tariff

**Risk disclosure:**

It should be noted that frequent trading in securities will incur greater fees, in terms of brokerage and associated trading costs and this may impact your investment returns from trading.