

# **HSBC Jade Golf Programme Terms and Conditions**

### A. General Conditions

- 1) Offer is valid from 1 October 2019 to 31 December 2020.
- 2) Offer is open to HSBC Jade Mastercard Debit Card Cardholders with cards issued in Hong Kong only.
- 3) HSBC Jade Mastercard Debit Card Cardholders enjoy complimentary green fee rounds hosted at 10 golf clubs in 4 countries.
- 4) Offer is valid for use where booked via hsbcjadegolf.apexlynx.net or through HSBC Jade Concierge. Cardholders are strictly not allowed to contact any golf clubs directly for enquiries/bookings or take over tee times transferred from other golfers/participating club members to be used in conjunction with this privilege.
- 5) This golf privilege is provided by Mastercard Hong Kong for HSBC Jade Mastercard Debit Card Cardholders, with the service provider being Apexlynx LeisureSport Private Limited. This privilege is not a direct offer by the golf clubs.
- 6) HSBC Jade Mastercard Debit Card Cardholder can enjoy complimentary green fee for a maximum of one (1) time per calendar month.
- 7) A maximum of 100 complimentary green fee rounds will be distributed each month on a first-come-first-serve basis program wide.
- 8) HSBC Jade Mastercard Debit Card cardholder and his/her guest(s) must hold valid handicap to book a tee time and should hold a valid golfer's insurance as individual golf clubs may impose golf insurance requirements.
- 9) HSBC Jade Mastercard Debit Card cardholder must adhere to all the terms and conditions when making a golf booking request (see "Reservations" section below), or their booking request may be rejected.
- 10) Cardholder may only place a new golf booking after the completion of a confirmed golf game.
- 11) Offer is not valid for use in conjunction with any other promotions, participation in private or open golf tournaments or discounts.
- 12) Requests for booking, pairings, or change in booking will be accommodated on a best-effort basis and will be administered at the sole discretion of the participating golf club. The golf club reserves the right to refute such requests. Cardholder cannot participate in the game unless confirmation has been received beforehand.
- 13) HSBC Jade Mastercard Debit Card Cardholders understand and acknowledge that participating golf clubs will not entertain any direct correspondence, enquires and/or attempts to check on availability and booking statuses from Cardholders.
- 14) This privilege is not to be regarded as a membership at the participating golf clubs. If Cardholders make enquiries/bookings directly at the club or transfer a confirmed tee time to another HSBC Jade Mastercard Debit Card Cardholder, HSBC or Mastercard reserves the right to reject the booking.
- 15) All payments have to be made with HSBC Jade Mastercard Debit Card.

### **B.** Reservations

- 1) All bookings should be made through hsbcjadegolf.apexlynx.net or through HSBC Jade Concierge.
- 2) Offer is valid for weekdays, weekends and public holidays unless otherwise stated. On weekends, the golf clubs may impose constraints on the time slots available. Weekend rate will be applicable for booking on public holidays.
- 3) Minimum number of golfers per flight may be required as per respective golf clubs' policies before bookings can be processed.
- 4) A minimum one-night stay in the stipulated hotels is required for any golf booking at Mission Hills Golf Club. The cardholders will be required to pay for the hotel room with their HSBC Jade Mastercard Debit Card at the time of booking through Apexlynx LeisureSport Private Limited.
- 5) A CNY 170 single buggy surcharge for 1 or 3 golfer(s) will be applicable for Long Island Golf Club. This is to be paid directly to the golf club on the day of play using the HSBC Jade Mastercard Debit Card.
- 6) Each golfer will have to pay a deposit of CNY 2,000 (weekday) or CNY 2,500 (weekend and public holidays) at the golf reception before tee off at Long Island Golf Club using the HSBC Jade Mastercard Debit Card. Deposit will be refunded after golfers have completed the game.
- 7) Bookings must be made at least 5 working days in advance. (Note that intended tee-off date is not counted).
- 8) Cardholders cannot book a tee time more than 14 calendar days in advance. (Note that intended tee-off date is not counted).
- 9) Acceptance of all golf bookings, pairings and changes to tee times will be at the discretion of the participating golf clubs and are strictly subject to availability. Cardholders will not be granted access to the participating golf clubs without a prior confirmed booking.

## C. Payment Terms

- 1) The complimentary green fee rounds hosted at the participating golf clubs only apply to the HSBC Jade Mastercard Debit Card Cardholder.
- 2) All other guests shall pay green fees, buggy, caddie, turf mate, locker fee, insurance, taxes and all other ancillary and miscellaneous charges ("Other Usage Charges") at normal published rates stipulated by the golf clubs and has to be settled with HSBC Jade Mastercard Debit Card when making the reservation.
- 3) Primary Cardholder shall pay for buggy, caddie, turf mate, locker fee, insurance, taxes and all other ancillary and miscellaneous charges ("Other Usage Charges") at normal published rates stipulated by the golf clubs and has to be settled with HSBC Jade Mastercard Debit Card when making the reservation.
- 4) All payment made in relation to usage of the HSBC Jade Mastercard Debit Card Golf Privileges including the golfing fee for guest(s) where applicable while utilizing the Golf Privileges must be settled with the HSBC Jade Mastercard Debit Card used to make the booking.
- 5) All applicable charges will be charged by Apexlynx LeisureSport Private Limited onto the cardholder's HSBC Jade Mastercard Debit Card.
- 6) All charges will be made in the local currency of the participating golf club at which the game is booked and played or in equivalent of United States Dollars where required.

#### D. Cancellation and Amendments

- 1) Cancellations and amendments must be made only through hsbcjadegolf.apexlynx.net or HSBC Jade Concierge and will not be accepted by the participating clubs if contacted directly.
- 2) Any amendments and cancellation for bookings made (except for Mission Hills Golf Club) must be made at least 3 working days prior to tee-off date for all participating golf clubs.
- 3) For Mission Hills Golf Club, no cancellation or amendment is allowed upon confirmation of tee-time and cardholder shall pay full published rates for cancellation and no-show.
- 4) For cancellations made less than 3 working days prior to tee-off, late arrivals or no-shows, Cardholder is obliged to pay the incurred amount in full and one round from the primary Cardholder's golf entitlement will be deducted.
- 5) An amendment fee of US\$10 + applicable GST shall apply if there is any change requested after confirmation of the booking. Changes include, but are not limited to, adding or removing a golfer from the booking; changing the name of a golfer from the existing booking; requesting for a change in date or time for an already confirmed tee time.
- 6) No rain checks will be issued.

### E. Miscellaneous

- 1) The HSBC Jade Mastercard Debit Card Golf Privileges are valid for golf course access only. They do not provide cardholders and their guests with access to the other recreational facilities at the participating golf clubs.
- 2) Cardholders and his/her guest(s) acknowledge and agree that neither HSBC, Mastercard or Apexlynx LeisureSport Private Limited is responsible for non-fulfillment of any privileges or any defect or lack of service or goods supplied by third parties, including the participating golf clubs. Accordingly, Cardholders irrevocably agree not to claim against HSBC or MasterCard or Apexlynx LeisureSport Private Limited in relation to any loss, damage, disappointment or distress of any kind arising from their use or attempted use of the HSBC Jade Mastercard Debit Card Golf Privileges, including but not limited to failure or inadequacy of service or fulfillment of privileges by the participating golf clubs.
- 3) To the fullest extent permissible by law, the Cardholder and his/her guest(s) releases HSBC, Mastercard, Apexlynx LeisureSport Private Limited and the respective participating golf clubs from any claim, injury, loss, damage, cost or expense (including any claim for legal expenses) sustained or incurred by him/her in connection with his/her participation or attempted participation in the HSBC Jade Mastercard Debit Card Golf Privileges.
- 4) HSBC, Mastercard, Apexlynx LeisureSport Private Limited and the participating golf clubs reserve the right to amend and exercise the final interpretation of the terms and conditions of this offer.

This Disclaimer has been translated into Chinese. If there is any inconsistency or ambiguity between the English version and the Chinese version, the English version on hsbcjadegolf.apexlynx.net shall prevail.

Issued by The Hongkong and Shanghai Banking Corporation Limited