



Overview of fee waivers

General & Deposit / Withdrawal services

Hong Kong dollar coins paid-in - Below 500 coins per customer per day
Hong Kong dollar notes cash deposit - Up to 200 pieces of notes per customer per day
Hong Kong dollar notes cash withdrawal (any amount)
Renminbi notes deposit / withdrawal (any amount)*
Foreign currency notes deposit / withdrawal (any amount)*
Cheque deposit - Via Cheque Deposit Machine - Up to 30 cheques via branch counters per customer per day
Gift cheque (via Gift Cheque Machine)
Standing instructions - To set up, amend or suppress payment(s) upon each instruction (via HSBC Internet Banking or HSBC Mobile Banking) - Non-computerized payment or special payment request to an account with HSBC* - Standing instruction returned as a result of insufficient funds*

Payment services

Inward payment - Telegraphic transfer (Proceeds credited to an account with HSBC)*
Inward payment - Payment of demand draft drawn on HSBC in Hong Kong - Proceeds credited to an account with HSBC
Inward payment - Payment of demand draft drawn on other local banks - Proceeds credited to an account with HSBC with exchange rate quoted from the local drawee bank over the telephone - Proceeds credited to an account with HSBC of the same currency*
Inward payment - Purchase of clean bills (demand draft / clean cheque) drawn on overseas banks credited to HSBC account - Demand draft issued by HSBC Group member* - Demand draft issued by non-HSBC bank* - Cheque issued by companies or personal entities*
Inward payment - Payment of clean bills (demand draft / clean cheque) drawn on overseas banks for collection*



Outward payment - Telegraphic transfer debited from an account with HSBC <ul style="list-style-type: none">- Telegraphic transfer instruction returned as a result of insufficient funds*- Extra charge for payment details exceeding 140 characters requiring the use of an additional SWIFT*- Extra charge for telegraphic transfers using remote currencies (e.g. Korean Won)*- Extra charge for telegraphic transfers containing Chinese characters (up to a maximum of 24 Chinese characters), except for Renminbi telegraphic transfer*- Extra charge for instructions submitted via HSBC branches requesting same-day processing that are received after 12:00 noon on weekdays or received on Saturday*
Interbank fund transfers – Real Time Gross Settlement (RTGS) <ul style="list-style-type: none">- Real time inward payment credited to an account with HSBC- Real time outward RTGS payment to the credit of an account held with other local banks (via HSBC Internet Banking or HSBC Mobile Banking)- Real time outward RTGS payment returned as a result of insufficient funds*
Interbank fund transfers – Faster Payment System (FPS)
PayMe from HSBC
Global transfers (instant international fund transfer between your HSBC account and other HSBC accounts abroad)^
AutoPay services <ul style="list-style-type: none">- Set up or amend each autoPay instruction (via HSBC Internet Banking)

Other general services

Request for Banker's report <ul style="list-style-type: none">- Account address confirmation*- Bank reference letter*- Certificate of balance (balance of each account)*- Certificate of balance (deposit interest earned on each account)*
Request for document copies <ul style="list-style-type: none">- Account history report (for Passbook Savings Account and Time Deposits, for up to seven calendar years)*- Copies of statement/interim statement/historical consolidated statement/voucher/paid cheque/duplicate advice slip/transaction summary*
Request for phonebanking confirmation advice*
Passbook replacement <ul style="list-style-type: none">- Damage to passbook or loss of chop*
Non-integrated account closure within 3 months of the date of its opening*
Stop payment order (e-cheque via HSBC Internet Banking)

* Effective 1 Nov 2020

^This service is available for HSBC Jade/ Premier/ Advance customers and the coming HSBC One customers. The service is free for Jade and Premier and the coming HSBC One customers. HSBC Advance customers can start to enjoy the service fee waiver effective 26 Oct 2020.

Remark: The above list of fee waived are applicable to HSBC Wealth and Personal Banking Customers, where the services are applicable. HSBC Jade and HSBC Premier customers are eligible to additional fee waivers and the details are available in Bank tariff guide for HSBC Wealth and Personal Banking Customers

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